



IT Systems Technician (Technical Specialist)

Acronyms is one of the region's fastest growing IT companies and now we're on the lookout for a talented IT Systems Technician.

As an IT Systems Technician at Acronyms you will be working in a unique and diverse role with exposure to a wide variety of technologies. Working as a member of a small team you will provide technical support and assistance to the Sales team, existing clients and colleagues within the business. Main duties include:

Responsibilities & Duties

Your key responsibilities will be;

- Support, update and maintain all internal systems.
- Design, build and support all hosted and onsite VOIP systems.
- Purchase software and hardware for the Sales team and clients.
- Advise on technical builds and specifications in relation to solutions and projects.
- Proactively research new and emerging technologies.
- Design, implement and support new and existing backup solutions.
- Diagnose and repair hardware faults.
- Act as a point of escalation for less experienced colleagues.
- Assist the support desk (where required).

Essential Skills & Experience

You will have a technical background, with experience of the following;

- IT Support 1st & 2nd line (Two Years).
- Windows Server 2012/2016.
- Windows 10.
- Experience and knowledge of networking hardware, configuration and troubleshooting.
- Experience in Cloud Services - Office 365, Exchange Online.
- Experience in VOIP technologies - 3CX.
- Experience and knowledge of Virtualization Platforms - Hyper-V/VMware.
- Experience with various backup solutions - Veeam/Azure Backup.
- Experience with ticketing systems and SLA's.
- Exposure to Cloud hosted platforms - Azure.
- Exposure to Microsoft licensing.
- Exposure to Linux.

Salary & Benefits

- £21,000 - £25,000 DOE
- 25 Days Holiday + Bank Holidays
- Pension & life insurance
- Free onsite parking
- Gym membership discount
- Regular social events

To apply, please send a copy of your CV to careers@acronyms-it.co.uk